Annual Evaluation Feedback 2024-25

## How did you find out about our Service? (Tick all that apply)

|  |  |  |
| --- | --- | --- |
| Email from the Disability & Learning Support Service (DLSS) | 162 | 22.9% |
| University/DLSS website | 201 | 28.4% |
| Pre arrival/ welcome back email from the University | 152 | 21.5% |
| Email from your School, Student Adviser or Supervisor | 137 | 19.4% |
| From a meeting with your School, Student Adviser or Supervisor | 241 | 34% |
| Social media | 4 | 0.6% |
| Word of mouth | 134 | 18.9% |

## What was your experience of accessing support from our Service?

639 students commented.

## Did you experience any challenges with your learning support in the transition to university / transition from your previous study?

573 students commented.

## Was there anything missing from your Schedule of Adjustments (SoA)?

|  |  |  |
| --- | --- | --- |
| Yes | 74 | 10.5% |
| No | 634 | 89.5% |

## If yes, what did you think was missing from your SoA?

73 students commented.

## Was all the support you needed in your SoA?

|  |  |  |
| --- | --- | --- |
| Yes | 594 | 83.9% |
| No | 114 | 16.1% |

## Did you receive all adjustments in your SoA?

|  |  |  |
| --- | --- | --- |
| Yes | 614 | 86.7% |
| No | 94 | 13.3% |

## What was not implemented?

120 students commented.

## Did you raise this as a concern with our Service?

|  |  |  |
| --- | --- | --- |
| Yes | 94 | 100% |
| No | 0 | 0% |

## Did you see an improvement after raising the concern?

|  |  |  |
| --- | --- | --- |
| Yes | 49 | 52.1% |
| No | 45 | 48.9% |

## Are you satisfied with how your SoA has been implemented?

|  |  |  |
| --- | --- | --- |
| Yes | 638 | 90.1% |
| No | 70 | 9.9 |

260 students commented.

## The work of the Disability & Learning Support Services has positively contributed to my educational experience at the University of Edinburgh.

|  |  |  |
| --- | --- | --- |
| Agree strongly | 400 | 56.5% |
| Agree | 238 | 33.6% |
| Neutral | 47 | 6.6% |
| Disagree | 16 | 2.3% |
| Disagree strongly | 7 | 1% |

351 students commented.

## In relation to your SoA what do you think the University could improve on?

318 students commented

## Study Level

|  |  |  |
| --- | --- | --- |
| Undergraduate | 503 | 71% |
| Postgraduate Taught | 124 | 17.5% |
| Postgraduate Research | 73 | 10.3% |
| Other | 8 | 1.12% |

## Responses per School

|  |  |
| --- | --- |
| Biomedical Sciences | 29 |
| Business School | 11 |
| Centre for Open Learning | 1 |
| Clinical Sciences | 6 |
| Edinburgh College of Art | 44 |
| Edinburgh Futures Institute | 8 |
| Edinburgh Medical School | 18 |
| Molecular, Genetic & Population Health Sciences | 5 |
| Moray House School of Education and Sport | 33 |
| Royal (Dick) School of Veterinary Studies | 65 |
| School of Biological Sciences | 30 |
| School of Chemistry | 12 |
| School of Divinity | 11 |
| School of Economics | 10 |
| School of Engineering | 22 |
| School of GeoSciences | 23 |
| School of Health in Social Science | 35 |
| School of History, Classics and Archaeology | 51 |
| School of Informatics | 24 |
| School of Law | 32 |
| School of Literatures, Languages and Cultures | 77 |
| School of Mathematics | 16 |
| School of Philosophy, Psychology and Language Sciences | 45 |
| School of Physics and Astronomy | 32 |
| School of Social and Political Science | 68 |
| **Total** | **708** |